

Callisto One

THE VALUE ADDED POWER PACKAGE FOR ANY LEGACY PABX SYSTEM!

A professional and efficient customer communication with modern technology is a growing key to success - also for small and medium enterprises. It used to be too expensive for them, but now a direct and fast service response to customer requests via phone, facsimile, e-mail, web etc. is crucial for the market success. If the enterprise communication processes are good, the customers feel good. Callisto One adds important features to any legacy PABX system. It integrates itself easily into the whole IP- and telephony structure, which makes operations and use very easy.

- COST-EFFICIENT AND PROFESSIONAL COMMUNICATION
- ALL IN A BOX, COMPACT AND EASY INSTALLATION
- OPEN AND FUTURE-PROOF SYSTEM, SINCE BASED ON STANDARDS
- USER INTERFACE IN ENGLISH, GERMAN, FRENCH, ITALIAN AND SPANISH
- EASY AND QUICK ENABLING OF ADDITIONAL CHANNELS AND FUNCTIONS VIA LICENSE KEY, EASY TO UNDERSTAND LICENSE KEY MODEL
- DESIGNED AND CREATED ON THE DEVELOPMENT PLATFORM CTMAKER®, INDIVIDUAL, FAST, EASY AND COST-EFFICIENT ADAPTATIONS ARE FEASIBLE



Callisto One was designed and developed to make any legacy PABX system your communication center of the future. Connected to the standard interfaces EURO-ISDN (S₀/S_{2M}) or SIP (Voice-over-IP protocol) Callisto One communicates with your PABX. This gives you all the advantages of a fully converged PABX and the IT infrastructure. In close cooperation with leading manufacturers of PABX systems, Callisto One is adapted to latest market demands, and new, innovative modules and features are added continually. This makes your investment a safe one.

Callisto One includes everything you and your customers expect from a communication solution on top of standard telephony services like: professional voice boxes with individual auto-attendant and unified messaging extensions, directory service, music-on-hold service, reports, facsimile, virtual conference room, mobile connect service, administration and configuration service, interface for individual applications (OIM), etc.

Of course, Callisto One is web-based, which gives you access to your applications from anywhere. In case you don't have a Web access at your disposal all functions are also available by a phone menu.

Callisto One offers individual user interfaces in English, German, French, Italian and Spanish.

Because of its modular architecture, Callisto One fits your individual communications demands perfectly. New features and additional channels can be enabled easily and fast on demand via the integrated license key system.

As a standard system Callisto One is based on the unique CTI development environment CTMaker®. Callisto One partners can realize their individual feature solutions in a fast, flexible and cost-efficient manner. By using standard interfaces like 'Open Inbound Manager' (OIM), CTMaker® can meet any demands. Please tell your Callisto One partner your individual wishes. Almost everything is possible: from an IVR system to an alarming system and many more!


Simplicity was one of the main design targets of the Callisto One. Everything, which is not easy to use and to maintain, is most probably not suitable for daily business. That is why you can plug your Callisto One to your network, assign an IP address, and off you go! Your Callisto One partner will be glad to help you with your individual settings or even realize your special 'Open Inbound Manager' application if required.


Do not hesitate to call your Callisto One partner. It is worthwhile.


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SERVICE SPECIFICATION


FEATURES


VoiceMail-Service _____  answering of incoming calls during absence; notification of new voice messages via SMS or e-mail (adjustable); individual welcome messages for incoming calls with the option to be directed e.g. to the secretary, your mobile phone or your voice box (auto-attendant); use and administration of the auto-attendant via web-interface; listening to voice box messages via phone, e-mail attachment or web; virtual group voice boxes


Administration- & Configuration Service _____  web-based administration and configuration for administrators

Miscellaneous _____  SMS sending; all user interfaces (web, voice) adjustable in Englisch/German/French/Italian/Spanish individually; copy/paste dialing of call numbers; Startup-Skripts used for any time dependent application (on/off of voice mails, automatic backup's, etc.)

Fax Service (optional) _____  sending and receiving of facsimile messages; individual fax boxes; direct access via web (view, print) or as e-mail attachment (Tagged Image File Format - TIFF) to individual e-mail accounts; fax messages can be sent from any Microsoft® program to any fax number

Virtual Conference Room Service (optional) _____  conferencing of several parties (internal/external); admission control to password protected conference room; conference room selection via ID-number; Web live view to control the conference room incl. invite/disinvite of members by mouse-click and displaying live status

Open Inbound Manager (optional) _____  assigning of inbound call numbers to CTMaker® 's Open Inbound Manager applications such as IVR, ACD, SBR, AA, etc.; structured file management of own applications over the Web interface; more than 220 CTMaker® skript functions

Mobile Connect Service (optional) _____  Call forwarding to mobile phone user by Callisto One; mobile phone user are now accessible like internal users and can reach internal users by dialing internal numbers, transfer the call, set the call on hold or setup 3-party conference

Subject to change without notice.

