

Activating CDRs

Stay at Cisco Unified CallManager Serviceability.

1. Go to Tools and choose CDR Management.
2. Create a new entry as following:

Billing Application Server Parameters

Host Name / IP Address*	<input type="text" value="192.168.100.90"/>
User Name*	<input type="text" value="UcmCDR"/>
Password*	<input type="password" value="....."/>
Protocol*	<input type="text" value="SFTP"/>
Directory Path*	<input type="text" value="CDR/"/>
Resend on Failure	<input checked="" type="checkbox"/>

The reports should be enabled and configured in Callisto before you make these settings.

3. Enter the Callisto IP address and configure the credentials, which you have already entered in Callisto Reports > Settings.
4. The protocol must be set to SFTP and Resend on Failure can be left set.

Go to Cisco Unified CM Administration.

1. In System / Service Parameters, choose your CUCM Server and select Cisco CallManager.
2. Enable the flag CDR Enabled Flag.

System	
CDR Enabled Flag *	<input type="text" value="True"/>
CDR Log Calls with Zero Duration Flag *	<input type="text" value="False"/>
Digit Analysis Complexity *	<input type="text" value="StandardAnalysis"/>
Database Debounce Timer *	<input type="text" value="0"/>
Maximum Phone Fallback Queue Depth *	<input type="text" value="10"/>
Maximum Number of Registered Devices *	<input type="text" value="5000"/>
System Initialization Timer *	<input type="text" value="60"/>

There are hidden parameters in this group. Click on Advanced button to see hidden parameters.