

Call recording

In order to be able to record calls, *Built-In-Bridge* needs to be enabled on all involved devices via CUCM. Call recording will automatically stop when a call is hung up. All call recordings can be found on Callisto.

In most countries, recording telephone calls is subject to legal restrictions regarding privacy and data protection. Make sure to adhere to any applicable national and international laws when conducting call recordings.



Start a recording

Shortcut: Ctrl + Shift + S

To record an ongoing call, click the Start button in the ribbon bar's *Call Recording* section. You can also initiate a recording by right-clicking the call and choosing Start Recording from the context menu.



Stop a recording

Shortcut: Ctrl + Shift + Q

To stop a call recording, click the Stop button in the ribbon bar's *Call Recording* section. You can also stop the recording by right-clicking the call and choosing Stop Recording from the context menu.