

Receivers

The tab *Receivers Groups* is used to manage who will receive the alarms when triggered. To create a new receivers group, click the Add button in the top right corner and type a name for the new group in the field labeled Receivers Group name. To edit an existing group, choose it from the drop-down list labeled Choose.... The selected group can be renamed or deleted by clicking the respective button in the top right corner.

Alarm Triggers **Receivers Groups** Alarm Plans Messages Reports

Receivers Groups
ProfAlarm

Manchester office ▼
+ Add
 Rename
 Delete

	Number	Type	Name	
	1011	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText <input type="checkbox"/> Email	Bloggs, Fred (Management)	Save
	1144	<input type="checkbox"/> CiscoPhoneVoice	Farrow, Tamara (Sales)	Save
	1128	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText	Cooper, Ashley (HR)	Save
	1012	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText <input type="checkbox"/> Email	Forbes, Lance (R&D)	Save
	1109	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText	Brook, Phil (R&D)	Save
	1162	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText	Cole, Jeff (Design)	Save
	1154	<input type="checkbox"/> CiscoPhoneVoice <input type="checkbox"/> CiscoPhoneText <input type="checkbox"/> Email	Marshall, Scott (R&D)	Save
	+441641XXXXXX	<input type="checkbox"/> Direct call	n.n., ()	Save
	+441677XXXXXX	<input type="checkbox"/> Direct call	n.n., ()	Save

New receiver:

+

Add

All members of the selected receivers group are listed here. Receivers can be added, removed, reordered, and their phone number or type can be changed. Column labeled Number shows the phone number of the device which will receive the multicast or text message. In the column labeled Type, you can configure how the device will inform the receiver of the alarm. The following options are available:

Cisco Phone Voice*

The device will play a voice message through the multicast stream. Depending on the [alarm trigger configuration](#), the receiver will either hear a pre-recorded message or an announcement made from the device that triggered the alarm.

Cisco Phone Text*

This stream is transmitted from the Callisto server, so the network configuration must allow the Callisto server to transmit multicast streams to the phone. The device will show a text message. This message is defined in the [Messages tab](#).

Direct call

Similar to Cisco Phone Voice, but the device will receive a regular phone call instead of a multicast stream. This option is suitable for phones without Cisco IP Phone functionalities.

The options Cisco Phone Voice and Cisco Phone Text become unavailable to phones that are alarmed via direct calls.

Every direct call occupies a voice channel on Callisto. Make sure that enough voice channels are licensed to carry every direct call.

Send an email message to the user's address.

Email

*These alarming types can only be used with Cisco IP Phones.

In the Name column, the name of the receiver is displayed if the phone number is assigned to a Callisto user.



Reorder icon

Delete icon

Receivers can be reordered by dragging and dropping the *reorder* icon. The receivers' order in the list is relevant when used alongside an alarm plan with the Distribution option set to *Top-Down* or *Round-Robin* (see chapter [Alarm plans](#)).

Clicking the *delete* icon will remove the receiver from the group.