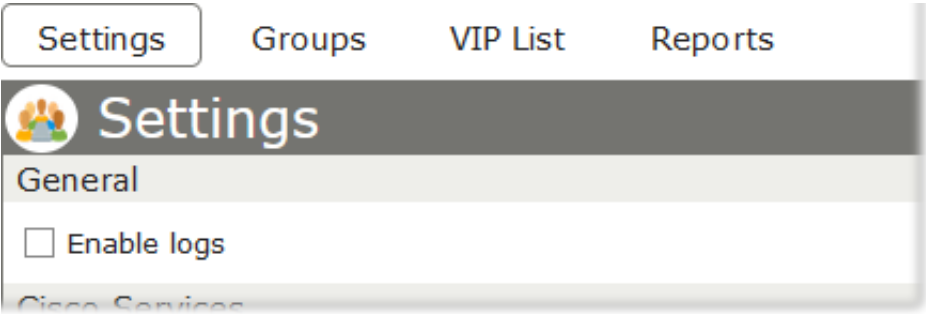


Settings

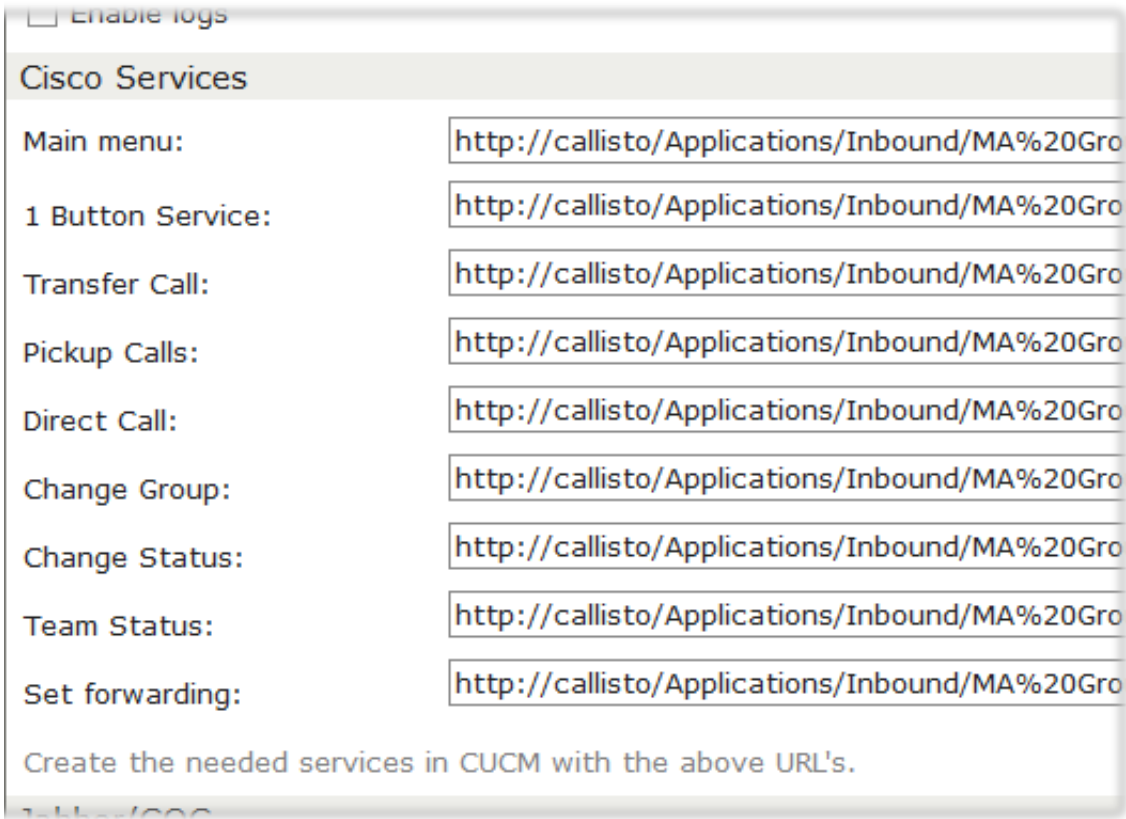
General settings

Checking the Enable logs option will create logfiles on the actions performed by the application in the Callisto logs. Leaving the option unchecked will reduce the resources imposed on the server by Callisto.



Cisco Services

The URLs in this section are used to set up various phone services in the Call Manager and are described in detail in the chapter [Phone services](#).



Main menu

Enables access to the main menu, which is used for creating and editing groups and members.

1 Button Service

Make direct calls to the group manager,

Transfer Call	transfer/redirect calls to the manager, or pick up calls directed to the manager.
Pickup Calls	Transfer/redirect calls to any group member.
Direct Call	Pick up calls directed to any group member.
Change Group	Make quick calls to any group member.
	Change the group table that is shown on the device, or hide the group interface.
Change Status	Allows members to change their current status. See Phone menu – Change status .
Team Status	Allows members to change their current status and the status of any other group member. See Phone menu – Change status .
Set Forwarding	Allows assistants to set the forwarding status of the phone line, and allows managers to set their forwarding state on application level. Also, group members can set forwarding status of any other group member. See Phone menu – Set forwarding .

Jabber/COC

These URLs are used for the integration of ManagerAssistant Group within Jabber and the [Callisto Operator Console](#). Usage is described in detail in the chapter [Gadget integration](#).

Create the needed services in COCM with the above URLs.

Jabber/COC	
URL for COC integration:	<code>http://callisto/LogonPage.asp?page=/Applicatio</code>
URL for Jabber tab:	<code>http://callisto/Applications/Inbound/MA%20Gro</code>
URL for Jabber (auto login):	<code>http://callisto/LogonPage.asp?page=/Applicatio</code>
<Jabber-config.xml>:	<pre><page refresh="false" preload="true"> <tooltip>MA Group</tooltip> <icon>http://callisto/Applications/Inbound/MA <url>http://callisto/Applications/Inbound/MA% </page></pre>

URL for COC integration	Integrate ManagerAssistant Group within COC (see chapter HtmlPanels in the COC Configurator manual). In the COC client, a user will be logged automatically into ManagerAssistant Group with the same credential used for the COC client.
URL for Jabber tab	Integrate ManagerAssistant Group within Jabber. The user will be asked to login each time Jabber is started.
URL for Jabber (auto login)	Integrate ManagerAssistant Group within Jabber. The user will be logged in automatically when accesses the page, using the credentials in the URL's query string (&user=xxx&pwd=xxx). Replace the two xxx placeholders with the user's username and password respectively.
<Jabber-config.xml>	XML code used for the Jabber integration. Paste this code snippet into the <i>Jabber-config.xml</i> file. See also chapter Integration with Cisco Jabber client in the Callisto platform administration manual.