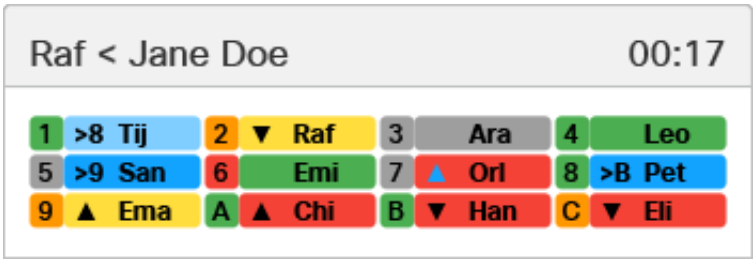
Phone status display

On the phone display, MangerAssistant Group's main GUI shows the status of a group's members. If you are a member of multiple groups, you can change which group to display in the phone main menu, with the *Change Group* service on the phone, or in the web GUI.



In the status display's title, the group name is shown, and a grid displays a tile each member of the group. If the option Show call information is checked, ringing calls directed to team members will be shown here as well. The exact format of the call information is set in the group's caller identification settings.

In the status display, every cell contains up to three pieces of information: The member's short name, the call state, and the member's index. Which information is displayed depends on how much space is availalbe on the phone screen.

Short name

The member's short name will always be displayed, but might be shortened to the first three characters if not enough space is available.

Call state

The state is displayed as a symbol to the left of the short name. It will only be displayed if enough space is available. The following symbols are available:

>6	Forwarding is turned on for this member. The character to the right of the arrow shows the index of the member (see below) who is set as forwarding destination. If the forwarding destination is not a group member, only the arrow symbol will be shown.
?	An incoming call to this member is either ringing or active. A blue symbol indicates an external call.
?	An outgoing call from this member is either ringing or active. A blue symbol indicates an external call.

Index

The index is a single character that represents the member. It will only be displayed if enough space is available to show all available information on the phone screen.

The index starts with the numbers from 1 to 9, and capital letters will be used from the tenth member onward. The manager's index is shown in white, while all other members' indices are black.

Indices are used to denote the destination of a member’s forwarding setting.

Phone and user status

The right-hand part of a member’s tile (containing the short name and call state) is colored according to the phone status:



The left-hand part of a member’s tile (containing the index) is colored according to the member’s presence status:



The interface updates automatically on any change of call, device or user status.

Supported phones

The following table shows the available dimensions for all supported Cisco IP Phone models.

Phone model	Maximum rows	Maximum columns	Maximum members
7945G, 7965G, 7970G/7971G-GE, 7975G, IP Communicator	3	6	18
8841, 8845, 8851, 8851NR, 8861, 8865, 8865NR, 8941, 8945, 8961, 9951, 9971	4	6	24

If the number of group members exceeds the number of maximum displayable members, only members up to the available number will be displayed.