

VIP management functions

All examples shown here use the following placeholders. Replace these placeholders with the appropriate data:

- *<user>* and *<password>*: Credentials of a Callisto user with REST Authentication privilege.
- *<callisto>*: The base domain name or IP address of the Callisto server.
- *<MAGroup>*: The name of the ManagerAssistant Group application instance to call.

All functions related to VIP contact management and service integration are called by URLs containing the following path:

```
http://<callisto>/Applications/inbound/<MAGroup>/rest/vip
```

addVIPNumber

HTTP request methods: POST; GET

Add a VIP contact to a manager's VIP list.

Parameters

vn_number:	Mandatory. The number of the VIP contact to add.
vn_description:	A description for the VIP contact.
mb_id:	Mandatory. The ID of the manager to whose list the VIP contact is added.

Response

The *<Response>* element contains two child elements:

The *<id>* element contains the ID of the newly added VIP contact.

The *<status>* element contains the status of the executed action. The following four statuses are possible:

OK:	The VIP contact was added successfully.
PARAMETER_MISSING:	One or more mandatory parameters are missing.
ERROR:	Unknown error.

Add the VIP number 3132 to the VIP list of a manager.

Example data

vn_number=3132:	The number to add.
mb_id=27:	Add the number to this manager's VIP list.
vn_description=Project leader:	A description for the new VIP contact.

Request

```
curl --user <user>:<password> --data "vn_number=3132&mb_id=27" --data-  
urlencode"vn_description=Projec
```

```
t leader" http://<callisto>/Applications/inbound/<MAGroup>
/rest/vip/addVIPNumber.asp
```

Response

```
<Callisto>
  <Request>getIntegrationURLs</Request>
  <Response>
    <id>716</id>
    <status>OK</status>
  </Response>
</Callisto>
```

deleteVIPNumber

HTTP request methods: POST; GET

Delete a VIP contact from the application instance.

Parameter

vn_id Mandatory. The ID of the VIP contact to delete.

Response

The <Response> element contains the status of the executed action. The following four statuses are possible:

OK:	The VIP contact was added successfully.
PARAMETER_MISSING:	The mandatory parameter is missing.
INVALID_VIP_NUMBER_ID:	No VIP contact with the given ID exists.
ERROR:	Unknown error.

Delete the VIP contact with the ID 716.

Example data

- vn_id=716: Delete the VIP contact with this ID.

Request

```
curl --user <user>:<password>
  --data "vn_id=716" http://<callisto>
/Applications/inbound/<MAGroup>/rest/vip/deleteVIPNumber.asp
```

Response

```
<Callisto>
  <Request>deleteVIPNumber</Request>
  <Response>OK</Response>
</Callisto>
```

getVIPNumbers

HTTP request methods: POST; GET

Retrieve VIP contact information from this application instance. The returned contacts can be limited to a number and/or a specific manager's VIP list.

Parameters

mb_id	Limit results to the VIP list of the manager with this ID.
vn_number	Limit results to VIP contacts with this VIP number.

Response

The <Response> element contains a <VIPNumber> element for every VIP contact that matches the criteria. Each <VIPNumber> element contains the following data:

<id>:	The VIP contact's ID.
<number>:	The number of the VIP contact.
<description>:	The description of the contact.
<mangId>:	The ID of the manager in whose list this VIP contact is saved.
<FirstName>:	The VIP contact's first name.
<LastName>:	The VIP contact's last name.

If an error occurs, the <Response> element will contain the text ERROR.

Show all VIP contacts in the list of the manager with the ID 72.

Example data

- mb_id=72: Limit results to this manager's VIP list.

Request

```
curl --user <user>:<password>  
  --data "mb_id=72" http://<callisto>  
/Applications/inbound/<MAGroup>/rest/vip/getVIPNumbers.asp
```

Response

```
<Callisto>  
  <Request>getVIPNumbers</Request>  
  <Response>  
    <VIPNumber>  
      <id>253</id>  
      <number>1077</number>  
      <description>Head of Accounting</description>  
      <mngId>72</mngId>  
      <FirstName>Gabriela</FirstName>  
      <LastName>Kronberger</LastName>  
    </member>  
    <member>  
      <id>260</id>
```

```
    ...
  </member>
  <member>
    <id>288</id>
    ...
  </member>
  ...
</Response>
</Callisto>
```