

Settings

General RedManning Mode settings are configured in this tab.

Settings Red Manning Phones Direct Access Phones Reports

Settings

Red Manning Mode

Copy/Paste this URL to your callmanager's IP Phone Service.

External Call Control Profile URL

Jabber integration URL:

Service URL Label:

Call handling:

CUCM Announcement:

Name of the custom CUCM Announcement to be played when Red Manning Mode is active.

Automatically delete reports after (days):

The URLs at the top are used to integrate the service into the call manager (see [Requirements](#)) and optionally into Jabber.

Place the respective service URL on a line button on the phones that will serve as Red Manning phones. This button can then be used to activate and deactivate red manning mode.

| | |
|-------------------|--|
| Service URL Label | This text will appear on all red manning phones as label of the button that is tied to the service. Additionally, the label will indicate if red manning mode is activated or deactivated. |
| Call handling | Set how to handle calls made to red manning phones while red manning mode is active. |
| | Continue After the announcement, the call is forwarded to the phone |

| | | |
|---|--------|--|
| | Drop | After the announcement, the call is dropped |
| | Divert | After the announcement, the call is diverted to a number set at Divert Destination |
| | | Only numbers not set as red manning phones can be used as divert destination |
| CUCM Announcement | | Select the custom CUCM announcement to be played when red manning Mode is active. |
| Automatically delete reports after (days) | | Delete reports data after the set number of days |