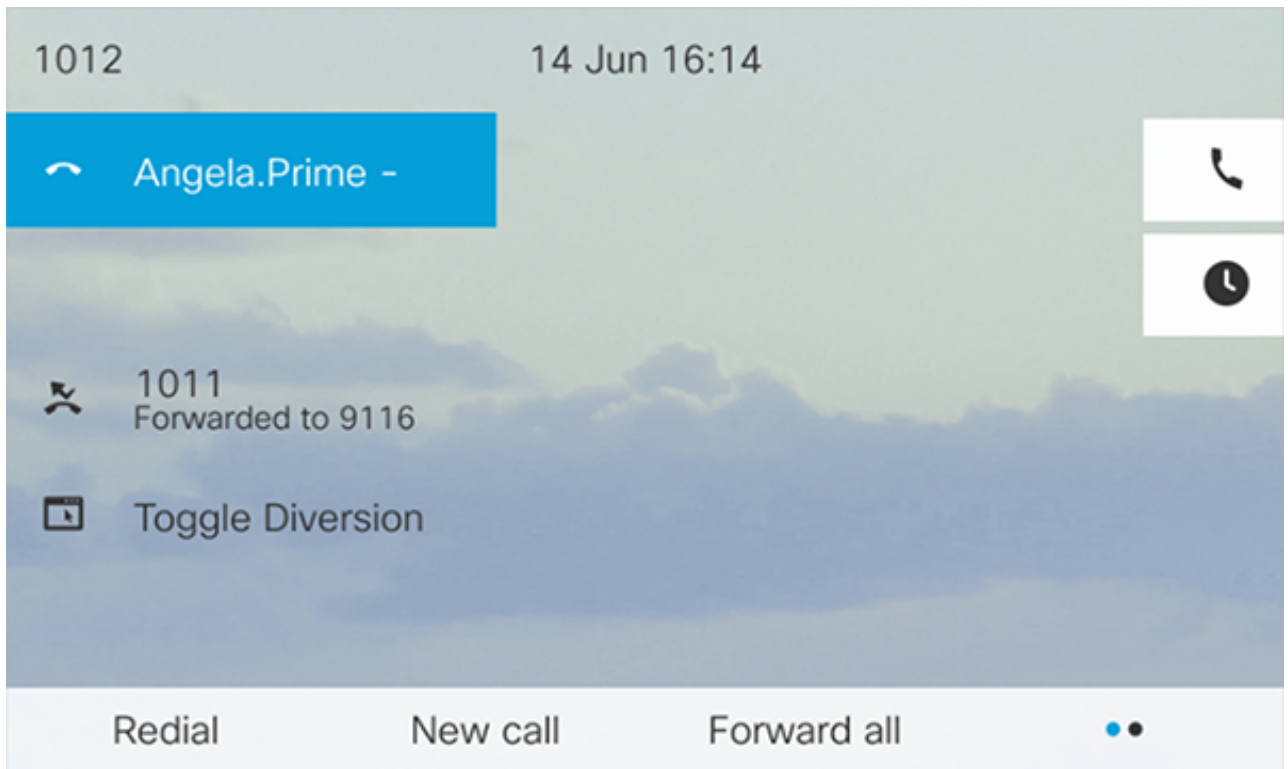


Phone GUI

Phone Menu

The PhoneDiversions service can be added to a line button on the phone. You can send the ID of a diversion group as a parameter in the URL of the phone service.



If the parameter value is defined and set in the URL, pressing the Toggle Diversion button on the phone will toggle the diversion for the respective group based on its current state.

If the parameter value is not set, and there is only one diversion group, pressing the button will toggle the diversion for that group. However, if there are multiple groups, pressing the button will display a menu on the phone, listing all the groups. From this menu, you can select the desired group to toggle the diversion.

PhoneDiversions

Front Desk



1st Level Tech Support



Exit

Select