

Alarm Groups

In this section, it alarm groups can be defined, modified, and deleted. Alarm groups represent groups of important phones which will be called and receive a pre-recorded message in case of an alarm.

Each alarm group consists of the following parameters:

Group Number (ID)	The ID of the group (used in REST requests).
Description	A description of the group.
Repetitions	How many times to repeat calls/alarms. If set to -1, the alarm will be repeated infinitely until it is confirmed (stopped). Valid values are integers between -1 and 100.
Repetition Delay	Set in seconds. The delay between call repetitions. Valid values are integers between 2 and 300.
Caller Name	Name that will be displayed as caller name on the receiving phones.
Stop repeats for responders	If enabled, alarm repetition will cease on any phone that has answered the call, while the alarm will continue for other users (for the specified number of times).
Alarm Destination	A list of all phones (extensions) which are part of the group.

Alarm groups can be exported to a CSV file using the *Export* button. Conversely, an existing CSV file with an alarm group configuration can be imported using the *Import* button.

Importing alarm groups

Clicking on the *Import* button will open a new window. On this page, it is possible to upload multiple files and configure how they will be imported.

A CSV file to use for import can be with or without a header, and needs to use either commas (,) or semicolons (;) as delimiters.

A valid CSV of an alarm group could look like this:

```
Group ID;Description;Repetitions;Repetition Delay;Caller name;Stop repeats for responders;Alarm Group Destinations;
100;Machinery Alarm Group;-1;32;Machinery;0;"1020,1020";
200;Fire Alarm Group;-1;30;Fire Alarm;0;"1020,Desk phone 3";"1026,Desk phone 4";"1028,Desk phone 5";
```

```
Group ID,Description,Repetitions,Repetition Delay,Caller name,Stop repeats for responders,Alarm Group Destinations,
100,Machinery Alarm Group,-1,32,Machinery,0,"1020,1020",
200,Fire Alarm Group,-1,30,Fire Alarm,0,"1020,Desk phone 3","1026,Desk phone 4",
,"1028,Desk phone 5",
```

Alarm group destinations

Click on the *Destination* icon next to a group to access that group's destinations/assignments. Every destination consists of an extension and description.

It is also possible to import alarm group destinations directly into manually created alarm groups from CSV files. To import, open the alarm group and click the *Import* button. Check the example below for the correct structure:

CSV structure example for an alarm group destinations import:

```
Alarm Group Destinations;Description;
1020;DECT Patrol 12;
1028;DECT Patrol 19;
```

```
Alarm Group Destinations,Description,
1020,DECT Patrol 12,
1028,DECT Patrol 19,
```