Installation

Installing COC Configurator

The COC Configurator allows administrators to configure COC Proxy and the roles and permissions for the COC Client.

System requirements

Operating system	Windows 2008/10 Server, Windows 7 or higher
RAM	2 GB or more
CPU	dual core or more
Cisco Call Manager	version 7 or higher

To install the COC Configurator on a client PC, run COC_Configurator_Setup.exe and follow the installation wizard through the installation.

COC Client

System requirements

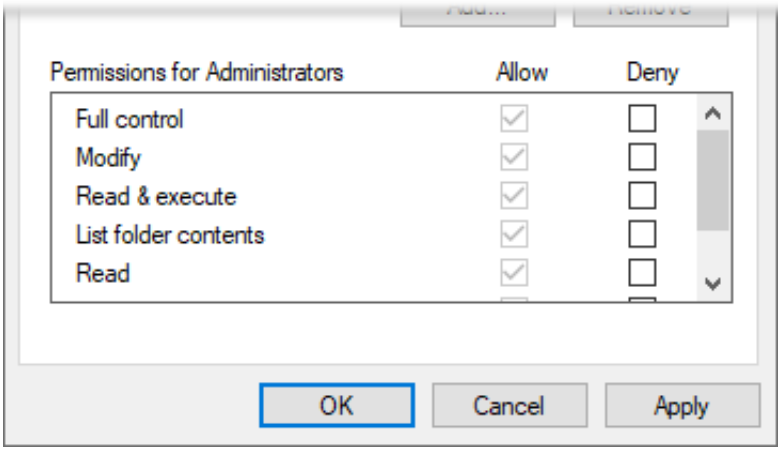
Operating system	Windows 10 or higher
RAM	2 GB or more
CPU	dual core or more

To install the COC Client (i.e. the Operator Console itself) on a client PC, run COC_Client_Setup.exe and follow the installation wizard through the installation.

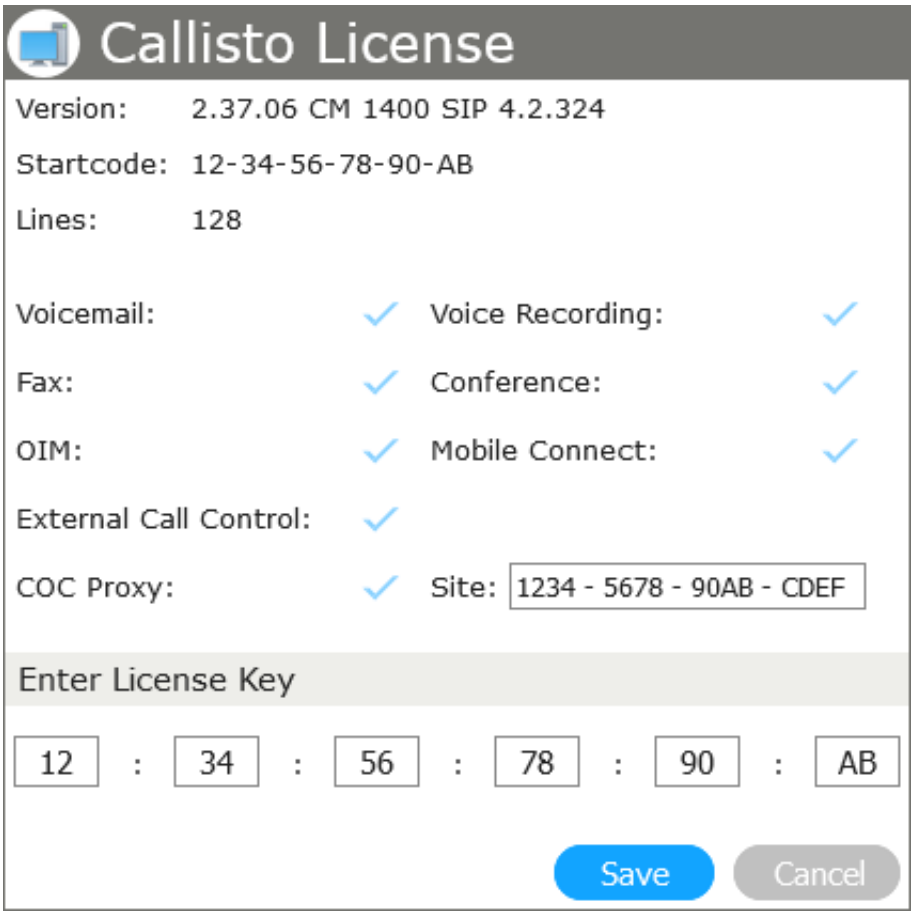
The COC Client setup requires an internet connection to download and install one of the required components. In case there is no internet connectivity on the PC, you need to download the WebView2 runtime standalone installer (available from the CTModule website) after installing COC.

Once this file is downloaded, unzip it and open WebView2InstallerX64.exe to start the installation. If COC is already installed on the PC, make sure COC has been shut down completely before installing WebView2.

Once the WebView2 installation is finished, locate the directory <*user directory*>\Documents\CTModule\COC\ and check the permissions for the folder EBWebView by right-clicking it and choosing Properties > Security > Edit…. The currently logged-in user needs full permissions on this folder.



Once all permissions are granted, start the COC Client. It uses the Microsoft Edge WebView2 framework to display the HTML-based content.

Product license

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