Proxy licenses

COC proxy works on user-based licensing, meaning one device will be associated with one user. For example, if you have 10 user licenses then you can incorporate 10 devices as well as 10 Callisto CTI lines. If you add more devices or CTI lines than available licenses, a warning message reading “License exceeded” will appear in the COC Configurator. To remove the warning message, remove any devices or CTI lines that exceed the number of licenses.

If you change the amount of devices, a restart of the proxy is required to make the new status active. If this is not possible, you can alternatively remove all devices from the device list and then assign the correct number of devices again.

If you need to use more devices or lines that your current amount of licenses allows, you can purchase additional license keys from CTModule.