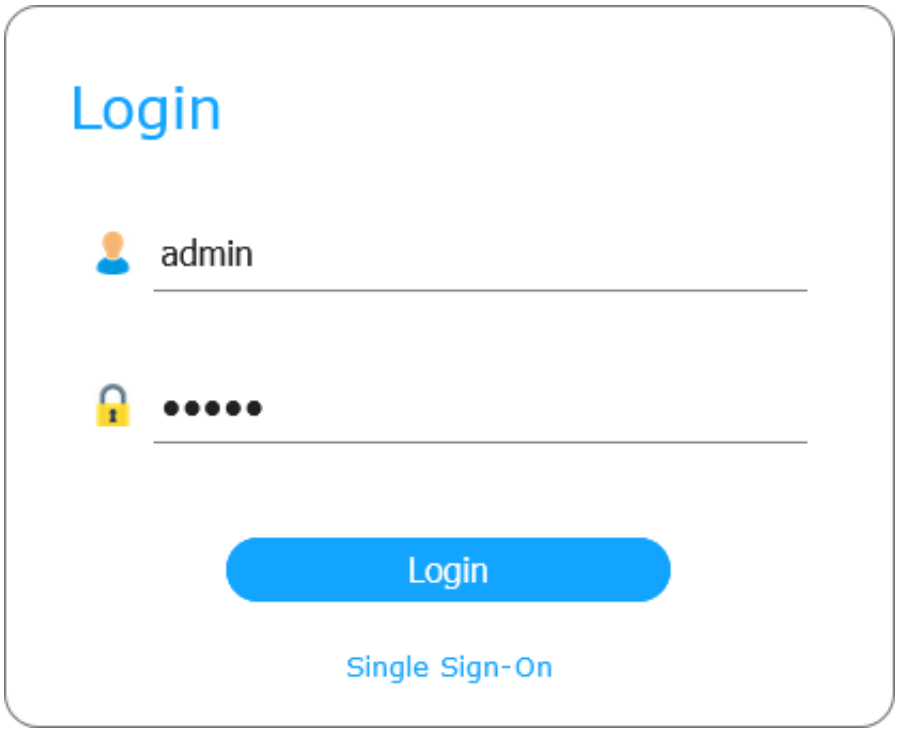
Callisto UCM web configuration

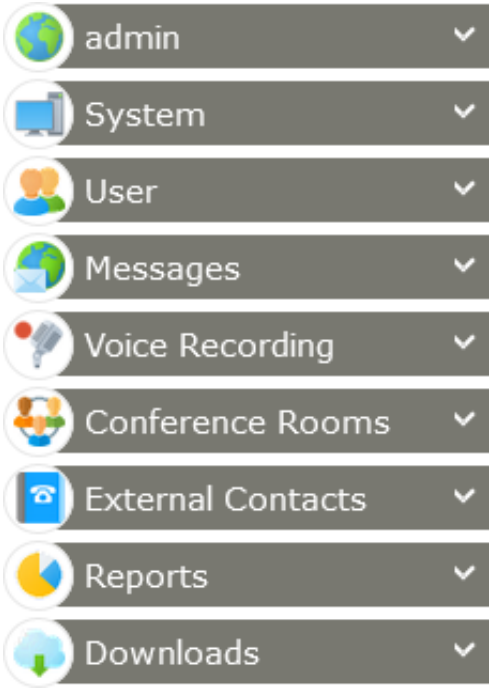
Admin account parameters

1. Type http://callisto into the address bar of a regular web browser to access Callisto from a client PC (see Requirements – User side)

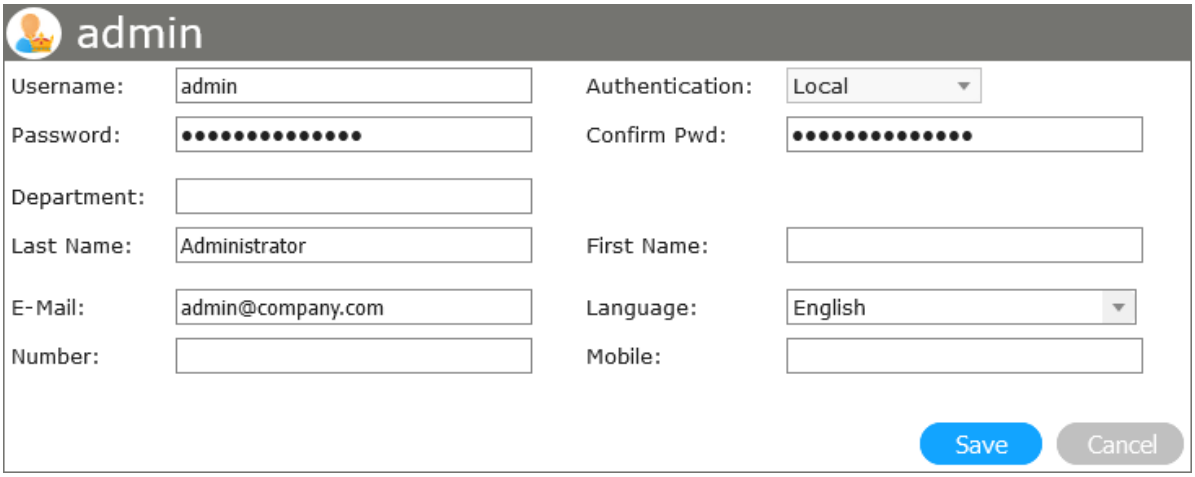
2. Type username admin and password admin for the first logon.



The following menu appears.

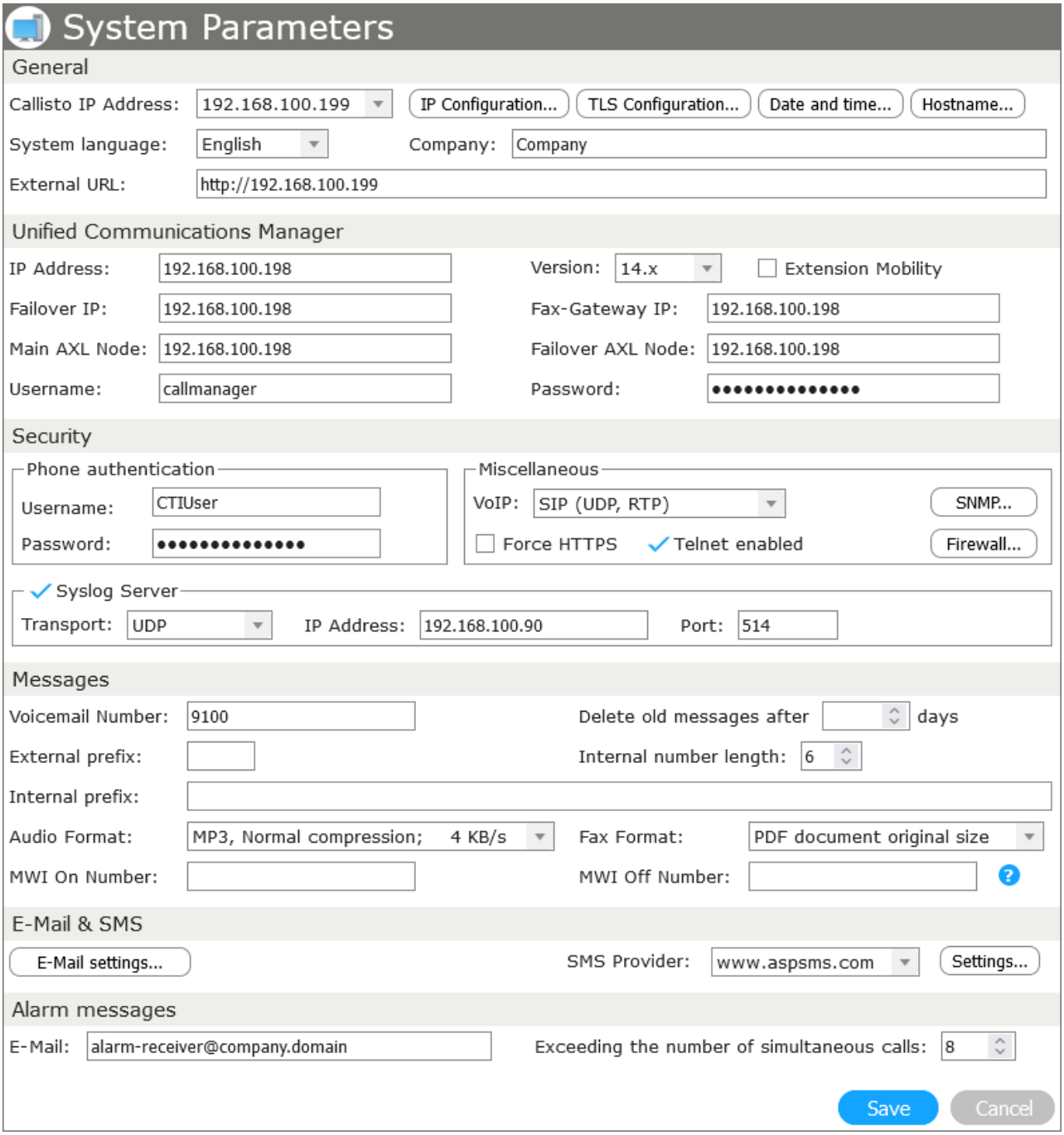


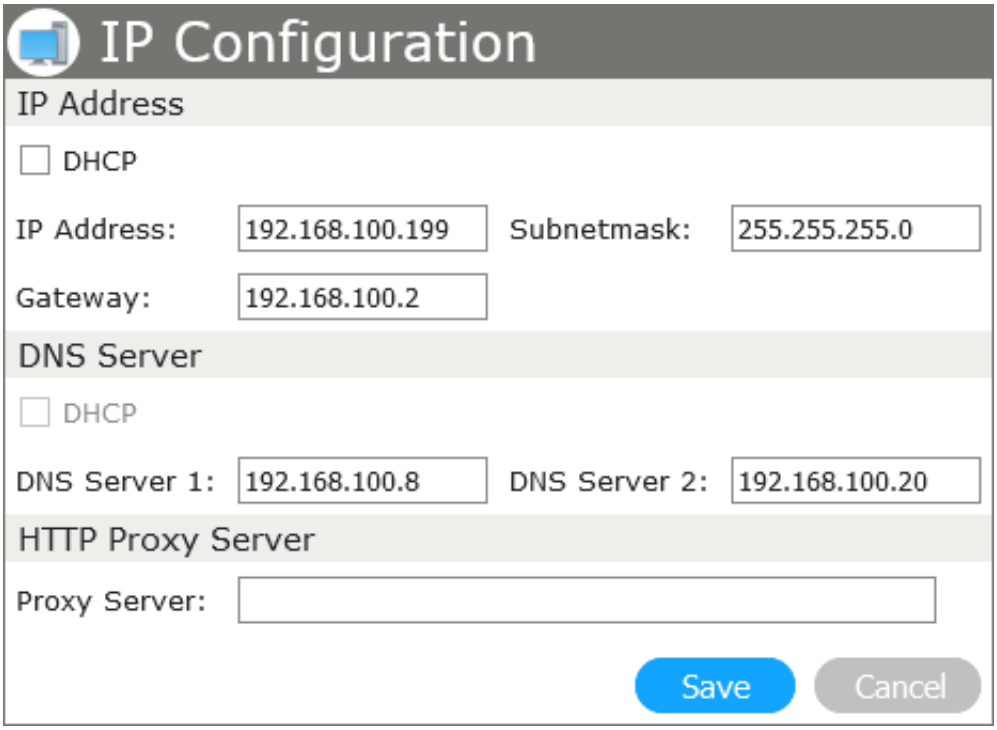
3. On the menu, choose Admin > Account to change the Username and Password. Supply the required data and select the preferred language.



Save the new settings.

System parameters


System Parameters
General
Callisto IP Address: 192.168.100.199
IP Configuration...
TLS Configuration...
Date and time...
Hostname...
System language: English
Company: Company
External URL: http://192.168.100.199
Unified Communications Manager
IP Address: 192.168.100.198
Version: 14.x
Extension Mobility
Failover IP: 192.168.100.198
Fax-Gateway IP: 192.168.100.198
Main AXL Node: 192.168.100.198
Failover AXL Node: 192.168.100.198
Username: callmanager
Password:
Security
Phone authentication
Username: CTIUser
Password:
Miscellaneous
VoIP: SIP (UDP, RTP)
SNMP...
Force HTTPS
Telnet enabled
Firewall...
Syslog Server
Transport: UDP
IP Address: 192.168.100.90
Port: 514
Messages
Voicemail Number: 9100
Delete old messages after
days
External prefix:
Internal number length: 6
Internal prefix:
Audio Format: MP3, Normal compression; 4 KB/s
Fax Format: PDF document original size
MWI On Number:
MWI Off Number:
E-Mail & SMS
E-Mail settings...
SMS Provider: www.aspsms.com
Settings...
Alarm messages
E-Mail: alarm-receiver@company.domain
Exceeding the number of simultaneous calls: 8
Save
Cancel



On the System menu, click System Parameters and enter the relevant system parameters:

For static IP address configuration parameters, click IP Configuration. After assigning a new IP address, reboot Callisto.
An IP Address for the Cisco Unified Communications Manager
A Username for the Cisco Unified Communications Manager administrator
A Password for the Cisco Unified Communications Manager administrator
The Gateway IP Address (for fax termination)
A Subnet mask
The System Language (system generic language that is used when external users call Callisto without first logging on)
A Voice Mail Number and the number of days the old messages are stored (0 = no deletion)
An External Prefix (the prefix required to be entered by users to facilitate external calls during normal operation)
The MWI On and MWI Off numbers that correspond to the MWI numbers configured on the Cisco Unified Communications Manager as described in the Cisco UCM Configuration Manual and the Appendix.

- Selection of SMS Provider:

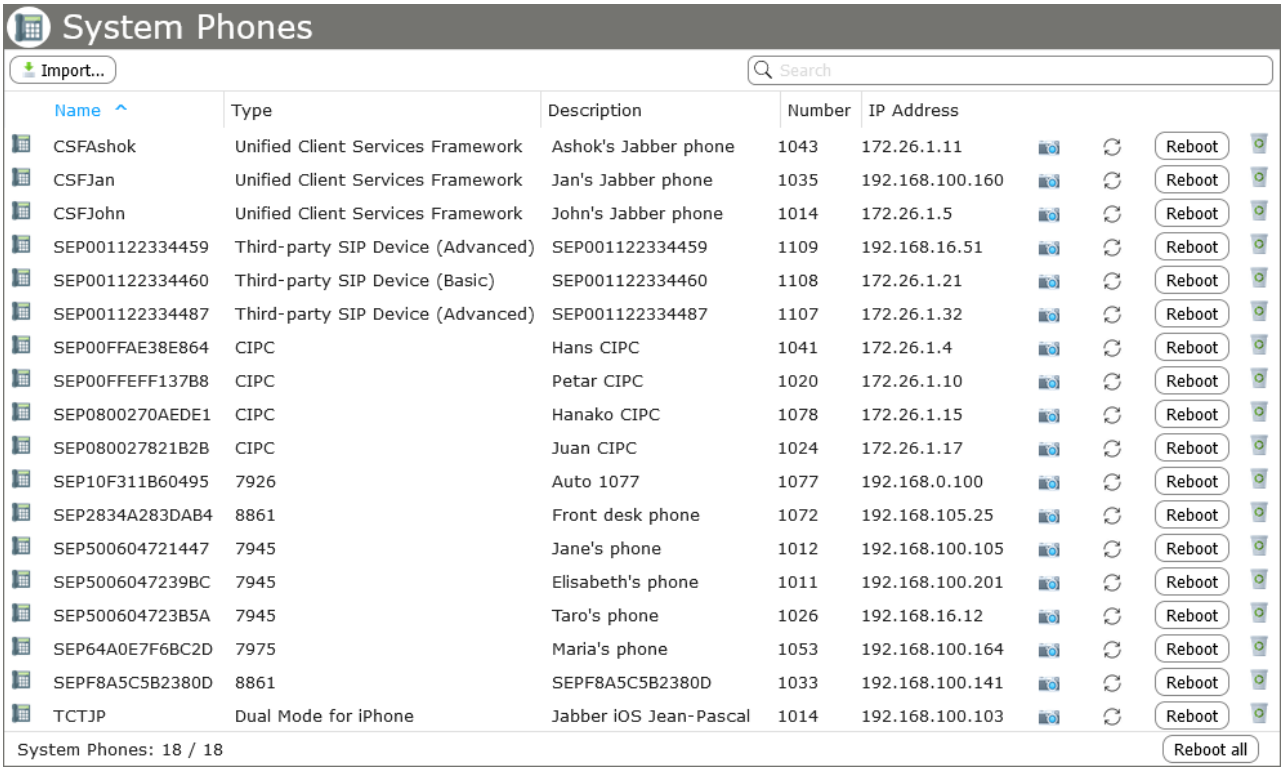
  a. *aspsms.com*: Click Settings, then type Username and Password corresponding to an active aspsms.com account.
  b. *E-Mail to SMS*: Enter a Receiver address (Please note: change expression SMSNumber to the target phone number), an Addressor address and the subject in Settings. For correct settings refer to the relevant provider. You can find a detailed description in the Administration Manual.
- SMTP-Server and Addressor. Optionally, a Username and Password can be set for SMTP Auth (RFC 2821) authentication.

Save the new settings.

To listen to voice mail by phone, users call an internal voice mail number. For external access, an external number on the public telephone network must point to the internal number.

System > Cisco phones & services

On the System menu, click System and then Cisco Phones, and all IP phones connected to the system are listed. By clicking Reboot or Reboot all, the IP phones can be rebooted individually or simultaneously.

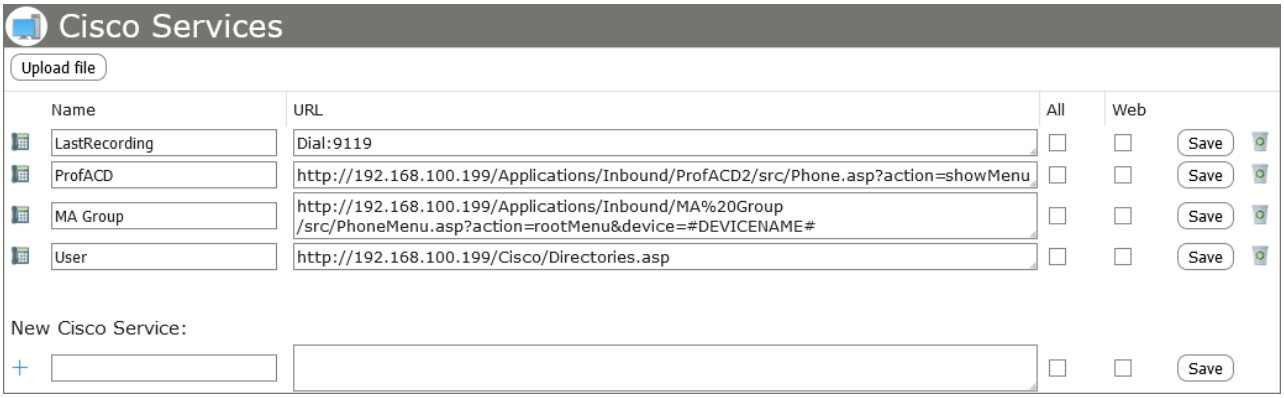


Generating a complete list of all phones can sometimes take a long time.

Cisco services

Services button

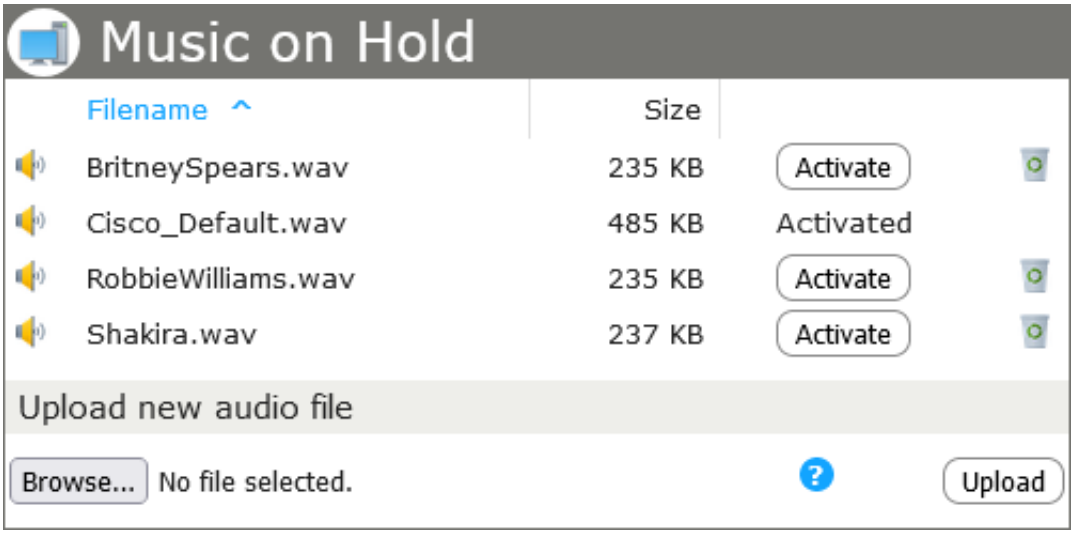
Add custom services from the System menu by clicking Cisco Services; users can select these by pressing the *Services* button on their Cisco IP phone. Administrators can add custom services or services from third parties to this menu. For further details consult the Callisto Administration Manual.



Music on hold

You can change the music that plays when a phone user is put on hold by uploading a custom *.wav* file to Callisto. To do so, navigate to Music on hold > Browse > Upload.

After uploading, select the file and click Activate.



Recycle icon

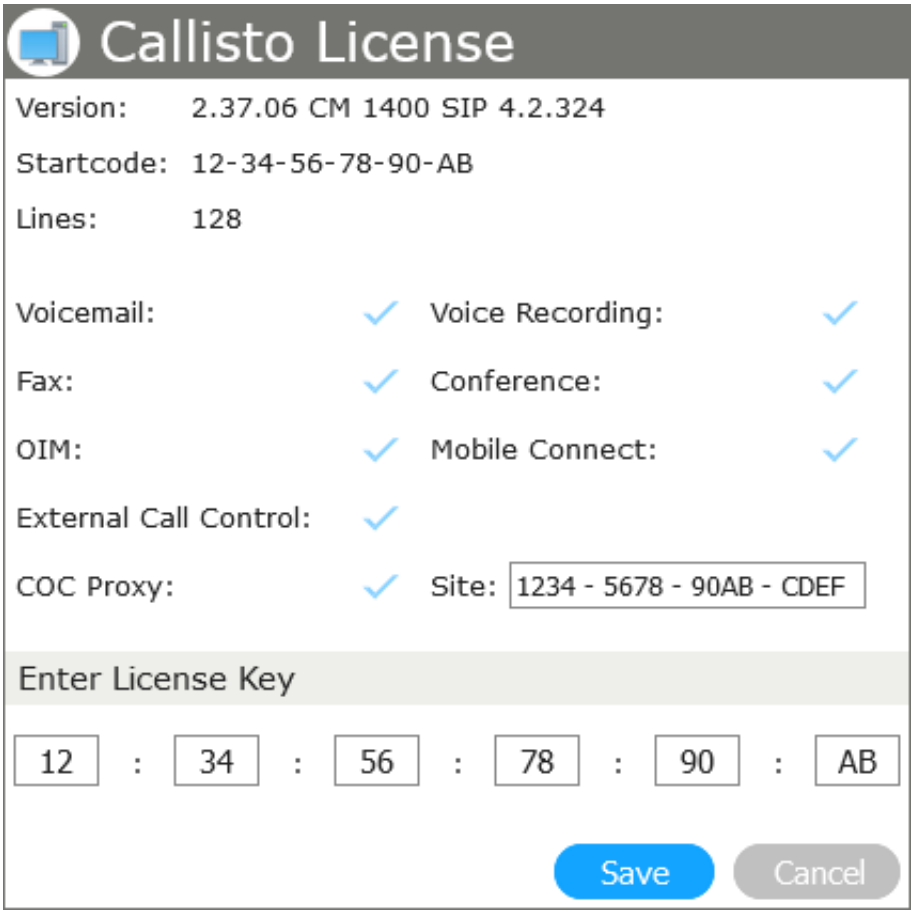
Files can be deleted by clicking the *recycle* icon.

The *.wav* files need to be of the following format: CCITT A-Law 8 kHz; 8 Bit; Mono.

Per default, a Cisco music file (*Cisco_default.wav*) is activated.

Callisto License

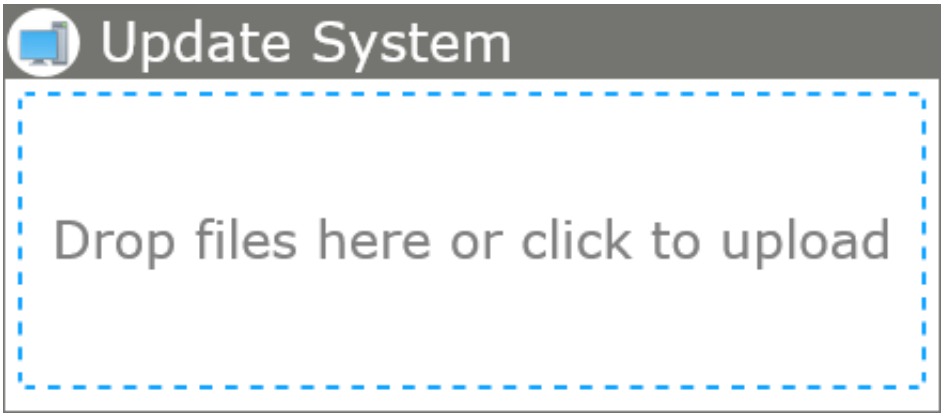
Standard Callisto appliances are normally delivered with four lines (*Callisto for UCM, HCS, Webex*) or two lines (*Callisto for UCME*) and excluding any options. To upgrade Callisto with additional features, enter a valid license key under System > Callisto License. Contact support@ctmodule.com for a new upgrade license key; the Callisto General Terms and Conditions (GTC) apply.



The optional modules *Virtual Conference Room* and *Mobile Connect* are only available with the Callisto SIP version (Callisto UCM version 1.5x or higher).

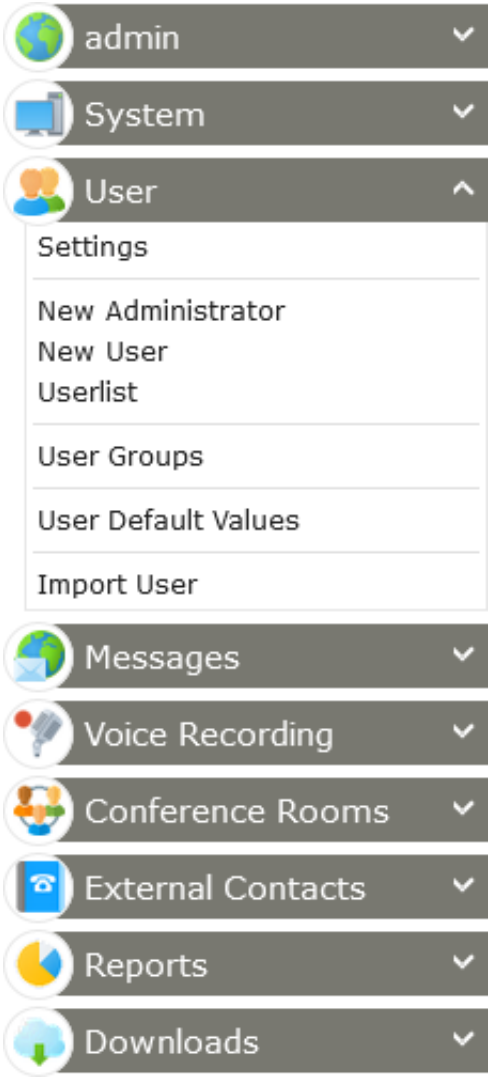
Update System

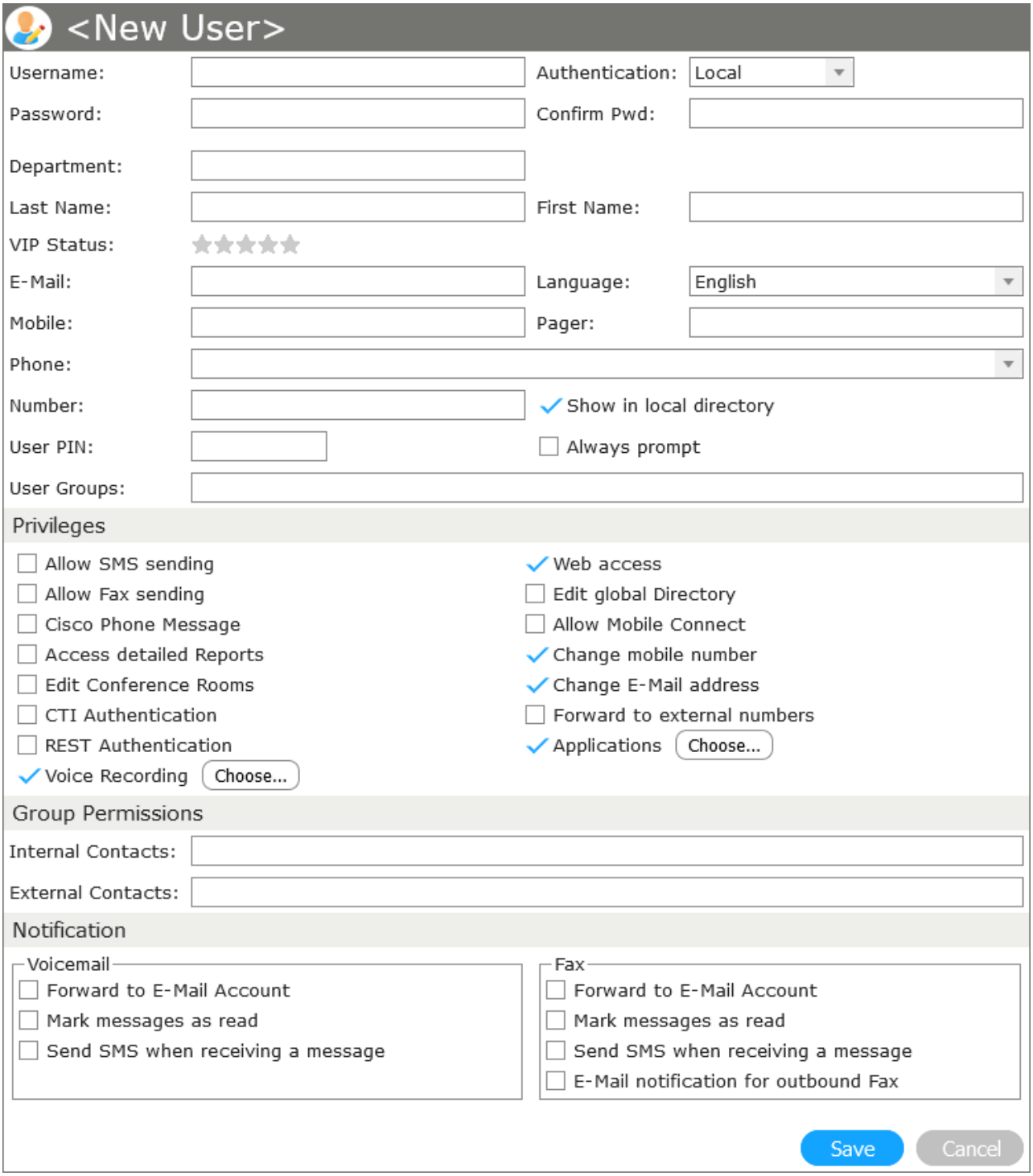
You will find the most recent updates at www.ctmodule.com. Verify under Callisto License that the latest Callisto software version is installed. Upload an update (executable file) to Callisto UCM from the System menu by clicking System Menu > Install.



User

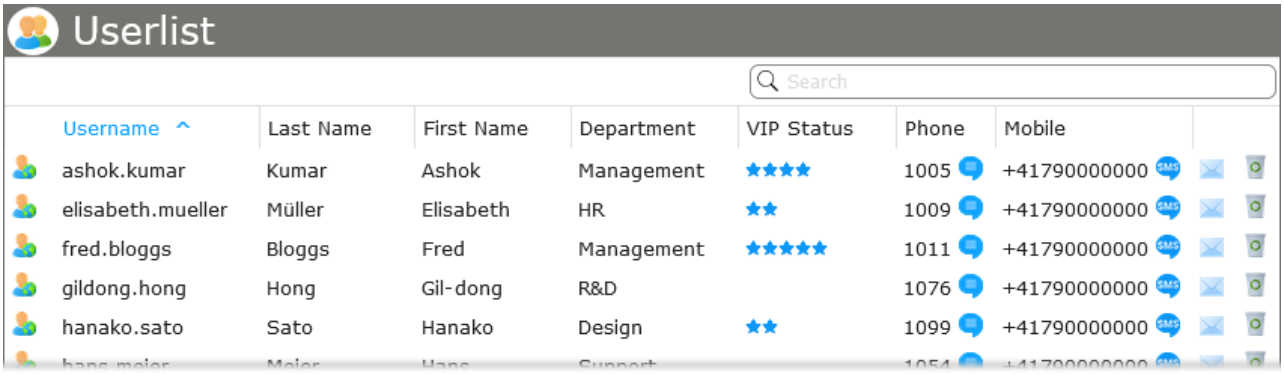
To add new users, go to User >New User, select the appropriate IP phone from the Phone list (all IP phones connected and active), enter all the other parameters and assign Privileges (for example, allow: SMS sending and notification, editing of the Global Directory, optional Fax sending, etc.)


admin
System
User
Settings
New Administrator
New User
Userlist
User Groups
User Default Values
Import User
Messages
Voice Recording
Conference Rooms
External Contacts
Reports
Downloads



Save the new settings.

Choose User > Edit User to access the user list. Here, new users can be verified, changed or deleted.



Use the Search box to find any user or selection of users. For details on available search operators, refer to the search operators quick reference.

All users from the Cisco Unified Communications Manager can be imported into Callisto UCM. Under User > User Import, verify that the system is operating correctly and then create a backup.

Should you encounter unexpected difficulties, check the Callisto FAQ, call your Callisto service and sales partner, or follow the instructions according to Callisto's General Terms and Conditions (GTC) and/or Service Level Agreement (SLA).